

PwC

Supply Chain 'Decisioning'

Katerina Petta, Senior Manager





We are present at BI-MU 2018 with our offering on Innovation and Digital **Transformation for Industrial Operations**



Fact (broadcast): Running supply chains has never been so difficult



Hard truth #1: Linearity is no longer relevant

(yet we base our business decision-making on linear thinking)

From linear models, with defined consequences and siloed information, to interconnected environments, where even minimal change ripples across the whole ecosystem. Forward-looking supply chains plan towards this transition.

Traditional supply chain model

Connected Supply Chain Ecosystem





Key attributes of the Connected Supply Chain Ecosystem

Companies will need to figure out how to develop their own connected ecosystems, which reflect the need for speed, cost, visibility, and integration.

Common "plug and play" platform for seamless collaboration

Sharing of assets

Real-time visibility – throughout the ecosystem

Distributed management and control

Alignment and integration of physical and information flows



Inherent traceability and secured chain of custody

Predictive, market led innovation and fulfilment; driven by end-customer needs

Individualized offerings

Dynamically tailored business streams

End-to-end throughout product and service lifecycle

"Digital equivalents" at eco-system, offering and transaction level

Convergence of products, services and customer experience

Hard truth #2: VUCA is the new normal

(yet we seldom consider "what-if" in our decision-making systems)

Volatility Uncertainty Complexity Ambiguity Circumstance Before Today Supply chain complexity Low. Linear, vertically integrated, domestic chains. **Product life cycles** Long. Measured in years. Customer tolerance times Long. Measured in weeks/months. **Product complexity/** Low. Few options or custom features. customization **Product variety** Low. Few variants. Long lead time parts Few. Most parts domestically sourced. High. Due to less, variety, longer life cycles, high **Forecast accuracy** customer tolerance. Pressure for leaner Low. With less variety and longer cycles, penalties of inventories building inventory positions were minimized. High. Limited choice of suppliers and customers. Building **Transactional friction** the base through exhaustive and expensive effort. overwhelming.

High. Global, complex, mostly fragmented chains.

Short. Measured in months.

Short. Measured in davs/weeks.

High. Complex systems and microsystems, lots of configuration and customization.

High. High number of product types in catalogue.

Many. Extended supply chains with remote sourcing.

Low. Combined complexity of above items.

High. Request to support a more complex demand and supply scenario with less working capital.

Low. Choices are digitally available and

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'Decisioning' implies the need for a holistic decision-making capability across the E2E integrated supply chain

The elements are in place now to truly enable functionality like smart control towers, which drive strategy and resolution not just monitoring and alerting.



The need for a digital twins, smoothly integrated among them...



... and where optimization objectives are approached concurrently, not sequentially

- sourcing decisions
- site rationalization
- hub number and positioning
- source-destination lane setting
- mode selection
- route selection

- product path decisions
- cost-to-serve optimization
- supply-demand balancing
- capacity allocation
- outsourcing
- asset utilization

- transportation optimization
- multi-echelon optimization
- safety stock considerations
- service level considerations
- unplanned events simulation
- risk mitigation



'Decisioning' underlies the need to handle sophisticated, multi-objective, impactful business scenarios - with system, cadence and repeatability



'Decisioning' changes the way partners collaborate organizationally and accelerates digital integration



To learn more about Supply Chain Decisioning...

Contacts



Katerina Petta Senior Manager PwC Operations katerina.nicole.petta@pwc.com M: +393493118481



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